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Air Conditioning Manufacturers strongly recommend a preventative maintenance program for your air conditioning and heating system. The idea is to keep minor problems from developing into major ones and to insure the optimal efficiency of your system. Proper maintenance can effectively double the life span of your residential heating & cooling system. Also, can prevent voided warranties on your equipment.

Air Stream offers two types of preventative maintenance plans. A twice-a-year preventive maintenance is recommended for optimal performance and stability. We also offer a once-a-year preventive maintenance to our customers. Each tune-up will include the following and much more:

- Check Refrigerant levels
- Flush and clear A/C Drain Line
- · Clear drain Pan and add algaecide tablets
- Check system in both heating & cooling operations
- Check and tightening of high voltage wiring and connections
- Check thermostat operation and proper air temperature readings

- Clean Condensing coils (where accessible)
- Check all amp draws for proper electrical consumption
- Perform visual inspection of duct work
- Clean or replace filter (provided by owners)
- Check temperature differential

Options:

Here is a list of prices for the highly recommended maintenance program. These prices are only valid for 1 system*

***Silver Protection Plan (Once-a-year): \$75.00

***Gold Protection Plan (Twice-a-year): \$119.00

If you are interested in purchasing a maintenance contract, you may look us up online at <u>www.AirStreamAir.com</u> to download an application or call us at (813) 960-0510.

Additional benefits to our Protection Plan customers are: a 15% discount on any repair service necessary during the term of the maintenance agreement and priority scheduling.

General Conditions

- 1. Customer agrees to notify Air Stream A/C & Electrical, promptly of any unusual operating conditions of the subject equipment. Said Customer further agrees to notify Air Stream A/C & Electrical, promptly of any suspected malfunction or defect in the equipment and to report same promptly to Air Stream A/C & Electrical, at its office. Our regular working hours are 8 a.m.-5p.m. Mon.- Fri.
- 2. Any changes, adjustments or repairs made by others, unless authorized or approved by Air Stream A/C & Electrical, in writing, shall terminate its obligation hereunder.
- 3. Air Stream A/C & Electrical, reserves the right, at any time, in its sole and absolute discretion, to replace any part or equipment that it finds to be economically unsound for further servicing or repair, and to substitute a new part or piece of equipment in its place.
- 4. Air Stream A/C & Electrical shall not be required to furnish any items of equipment, labor or other services which are recommended or required by insurance companies or any governmental agency, including the conducting of any test required by any of the foregoing.
- 5. This agreement covers only reasonable and ordinary use of the equipment in question. Any repair or replacement that is caused by the customer's failure to use reasonableness in either the operation of the equipment or the failure by the Customer to promptly report any malfunction or suspected malfunction in the equipment, is not included in this agreement and shall be paid for by the Customer in accordance with Air Stream A/C & Electrical normal rate schedule.
- 6. This agreement applies to the equipment enumerated on the equipment list and not to fixtures in which they are contained, nor to hardware, trays, defrosting pans, block tin, ducts, plumbing, electrical wiring, casings, pans, defrost heaters, nor to deterioration of housing castings, frames or other items due to corrosion. This agreement does not include repairs made necessary as a result of fire, water, accident, negligence, acts of God, labor disputes, freeze-ups of any kind, refrigeration leaks or to any repairs or replacements if caused by the negligence or want of care of the Customer in maintaining the equipment. Air Stream A/C & Electrical, assumes no liability for delays or failures hereunder caused by any of the aforegoing or for any causes whatsoever for damage resulting from delays in performing the service hereunder or for any consequential damage whatsoever. If repairs or adjustments require any alterations or additions to structure or property, the Customer will obtain written consent of the owner thereof prior to the performance of such work.
- 7. Air Stream A/C & Electrical, shall not be liable for any loss, damage, consequential damages, negligence, breach of contract or any damages of any nature based upon express warranty implied warranty or other legal theory due to the non-operation or malfunction of the equipment, including damage to property or personal injury caused by the equipment, unless said malfunction or non-operation of said equipment is due solely to the negligence of Air Stream A/C & Electrical.
- 8. The express warranties contained herein are in lieu of any and all other warranties, express or implied, including any warranty or merchantability or fitness for a particular use. Without limitation, Air Stream A/C & Electrical, shall not be liable upon any warranty theory, express or implied, regarding the manufacture or operation of any equipment installed by it with the exception that Air Stream A/C & Electrical, shall cause same to be repaired or replaced in the event of faulty operation or malfunction of said equipment and shall be liable for no other damages except as specified herein. Air Stream A/C & Electrical, thus disclaims any implied warranty of any nature whatsoever.
- 9. Air Stream A/C & Electrical, shall not be responsible for any delay or failure to render the services or to make delivery of any merchandise as set forth herein due to federal, state or municipal actions or regulations; strikes or other labor troubles; fires; embargoes; accidents; war; or any other causes, contingent to or circumstances beyond the control of Air Stream A/C & Electrical and/or which make the fulfillment of this agreement impractical. On removal of the cause of such failure or interruption, performance shall be resumed pursuant to the terms as set forth herein.
- 10. Air Stream A/C & Electrical shall not be liable for any damages whatsoever which are occasioned by defective design, defective materials, defective operation or malfunctions of equipment or for any equipment which the owner specifies or which is designed by the owner's instructions or specifications. Neither shall Air Stream A/C & Electrical be liable for any design malfunction of any person or for faulty plans and specifications.
- 11. The full contract price shall be due and payable immediately upon execution of this agreement. There are no prorated refunds on service agreements.
- 12. The Customer agrees to let Air Stream A/C & Electrical set the tune-up dates, based on availability.
- 13. This Plan will automatically renew unless cancelled by Customer or Air Stream A/C & Electrical within 30 days of renewal date.
- 14. Heat exchanger, coils, and compressor are not covered under this agreement.
- 15. Under this contract the two preventative maintenances need to be completed during the contract period and cannot be carried over. It is the customer responsibility to call for maintenance service.
- 16. This contract shall be fully transferable to new owner of address listed below provided that customer supplies new owner information (name, phone number's and effective date of change.)

 This agreement becomes effective for one year from the date of acceptance.

Please complete the information below, sign and return Yes! I want the prescription for comfort. Please sign me up for the following: *** Amount of units under contract:		Gold Protection Plan	Silver Protection Plan
Name:		Customer:	
Address:			Signature
City:	_ State: Zip:	Date:	